Georgia 9-1-1 Directors Association
Meeting Minutes
Thursday, October 22, 2026

Location: Glynn County EOC/911 – Brunswick GA
Virtual Link through Microsoft Teams

Board Members Present:
President Tom Cisco, Emergency Management & 911 Director - Forsyth County
Secretary Bonnie Slaney, Sheriff's Office E911 Director – Madison County (via Teams)
Treasurer Katye Vogt, 911 Director - Fayette County (via Teams)
South West Representative Laloni Smith, E911 Comms Department Director - Griffin-Spalding County (via Teams)
South East Representative Dylan Towne, E911 Director - Brantley County
North West Representative Shane Bonebrake, E911 Director – Cherokee County (via Teams)

Members Present:
IN PERSON
Wanda Crawford
English, GECA
Marketa, Dougherty County
Michelle Matthews, Ware County
Deborah, Ware County
Karen, Glynn County
Jamie Dunwoody, Glynn County

VIA TEAMS:
Amanda Letson, Hall County 911
Amanda Maddox, Henry County 911
Amanda Proctor, Morgan County
Anessa Westmoreland, Deputy Director at Covington-Newton County 911
Angela Jackson, Oglethorpe County
Angie Gillman, Gordon County E911
Curtis Creekmur, Director at Walker County 911
David Murphy, GA-PCEM
Dawn Aycock, Lincoln County
Deborah Gibson, Clayton County E911
Eric Ashburn, Deputy Director at Walker County 911
Jennifer Smith, Director at Jasper County Joint 911 Authority
Jessica Pruett, Bartow County
Kevin Zapata, Athens-Clarke County Police Department Communications
Kevin Gardner
Lamar
Laycee Silas, Burke County 911
Manday Ptak

Michelle Miller
Monica Douglas, Tattnall County
Nicholas Burgess, Coweta County
Patricia Kendrick-Walker
Paula Whaley, Seminole County 911
Rebecca Camantigue, Forsyth County
Sarah Dussell, Bartow County
Sharon Webb
Shireka Graham, Cobb County 911
Tamika C. Kendrick, Henry County
Tracie Abell, Columbus 911
Whitney Hopkins

The following was reviewed and discussed:

Call to Order / Opening Remarks / Welcome

- President Tom Cisco called the meeting to order at 10:11 a.m., gave a quick review of the agenda, and welcomed everyone.

Roll Call

- President Cisco had everyone present and on Teams give their name and agency.

- Secretary Slaney took a silent roll call of board members and noted all others in attendance.

Approval of Last Meeting Minutes

- Brief review of September 17, 2026, meeting minutes.
- NW Representative Bonebrake made a motion for approval.
- Deborah seconded for approval.
- All voted in favor.

Treasurer's Report

Treasurer Vogt discussed the following:

- Current balance is $6,748.

- Had some expenditures, including fee for PO Box.
- Problem noted that when people are paying with credit cards, she is not getting the names to go with the payment. She only receives the cardholder names.
    - At some point, we will need to get all names w/payments.
    - Treasurer Vogt will send out an email showing who she has received payment from and who she has not, so people can respond with the actual names of who the payment was for.

- Noted a couple of deposits and not sure where they came from.
    - President Cisco noted he put some checks into account (55 counties joined; 35 for the recent deposits).
    - Some paid via credit card.

- Discussed the app, Swipe Simple; will look into app to see if able to add name of person to it; make it a one-stop shop.

Old Business

- PO Box has been established.
    - Use this PO Box for mailings (checks and other correspondence) to our association:
        - **PO Box 1621, Fayetteville, GA 30215**

- QR and payment links done and are on the website.

- GCIC Survey from GECA Deputy Executive Director Aleisha Rucker-Wright.
    - Everyone should have completed these surveys as requested.
    - No one has heard anything from Aleisha on results.
    - A review of the attendees showed everyone is still having same problems.
    - President Cisco advised he will reach out in the morning to check on status; however, NW Representative Bonebrake has meeting with her in the morning and will ask about it.

- 911 Survey
    - The association wants to be a clearing house for all 911 centers.
    - Completing this survey does not take long and is necessary as participation helps us to better understand needs, priorities, and challenges for 911 centers.
    - Have 55-57 surveys completed so far.
    - Reminder to everyone to complete the survey; it does not take long to complete.
    - Reminder about Paula's email requesting information on 911 funding.
- Vice-President Robinson is working on construction of the association's Facebook page. She must start from scratch, so if anyone wants to help, please reach out to her.

New Business/Discussions

- Website
    - This is meant to be a clearing house for all 911.

  - **Anything you want to post or any questions, reach out to Heather via email.**
    - **Email – hchooker@forsythco.com**
  - Will have the 911 survey go for a little longer before closing and posting results.

- 911 Advisory Committee
  - President Cisco gave brief update on the Committee.
  - They were tasked to look at options for funding for a new 911 center.
  - Need to have minimum standard of service across the state. Currently broad range from very minimum to very technologically advanced.

- Amendment 1243
  - This needs to be really pushed to go through.
  - If anyone asks, a quick overview is this is just setting up a bank account that is to be used only for 911 centers across the state.
  - Reminder – November 3, 2026, is last voting day.

- Member List
  - Treasurer Vogt advised association now has 55 members.
  - Reminder to meet the goal of this association, all 156 counties need to join.
  - NW Representative Bonebrake asked if Treasurer Vogt could see if his agency's payment went through; he was answered during the meeting.
    - Discussion on creating lists of counties/agencies that have paid; NW Representative Bonebrake's getting ready to go to each county to visit; may be useful information to have.
    - Reminder can add all to be on the big mailing list; and will send out the list of agencies that have paid.
  - Treasurer Vogt reminded that current dues are good through December 2027.

- Corporate Membership Opportunities
  - Discussed ideas on what the corporate membership should receive from the association.
    - Having logo or list on the website with a link to their company website. This was agreed to be a great idea due to this all we can offer at this time, as well as having them on our website when people ask who our agencies use.
    - If association has events (statewide conferences, lunch/learn, etc.), invite the vendors to come.
    - GECC has a meeting from 3/7/27 to 3/11/27; if association wants a booth.
  - Some vendors have reached out to join.

- If we do newsletter, we could put their logo on it.

Open Discussion

- Discussed ideas of things to offer from our association:
  - Offer scholarships for agencies that cannot afford to send people to 911-specific training.
    - Need to determine a budget.
    - In-State conferences generally less expensive than national conferences.
  - T-shirt with logo on back.
  - Kevin Zapata mentioned being a conduit to corporate sponsors for them to sponsor 911 employees to go to some of these events/conferences as part of their fees; lets the sponsor show their relationship with our association.
  - SE Representative Towne mentioned having opportunities for agencies that have already gone to NG911 to speak at conferences on how the process of moving to NG911 went for them.

- Deborah asked what the association is about; what does the association do.
  - President Cisco gave history on association.
    - Association gives 1 voice to go to legislation to state what 911 centers want/need.
    - Also to serve as a strong voice in Georgia for anything 911-related.

- SW Representative Smith mentioned doing a quarterly highlight of a regional 911 directors or leadership team.
  - Post on the website or do a newsletter.
  - Could include what their jurisdiction is, how many citizens, how many calls, information on director/team, what they offer, what kind of CAD, etc.
  - Possibly send the director a small gift.
  - Be an introduction to Georgia 911 Directors leadership.

- President Cisco advised we may look at having a committee to spearhead these ideas.

- NW Representative Bonebrake discussed the mail from Alicia regarding 12-15 agencies who were overpaid with monthly fees.
  - His agency was one that was overpaid.
  - He had two AT&T executives come to his center; they are going to every agency that was affected and explaining what happened.

- Discussed if it was better to check the website or Facebook for information.
  - It is always great to check website; however, most do not check regularly.

  - May be better to have certain items on Facebook.
  - Vice-President Robinson oversees Facebook and may request volunteers to help with this.

- Karen discussed could request corporate could have a lunch/learn.
  - SW Representative Smith mentioned there is a lot of that right now; APCO/NENA are trying to cut their monthly to quarterly.
  - May be good idea to have a representative go to one of those and speak on behalf of this association and give information about us.

- Nicole Burgess discussed sharing information on website; do we have a repository for sharing policies, how we handle internal problems, etc. It needs not be open to the public and only members have access.
  - Kevin Zapata brought up a concern if lists get out to the public, we may be overloaded with emails from vendors, as well as possible security concerns.
  - President Cisco can work on way to send information out easier and may send survey findings only to 911 directors.
  - Amanda Maddax noted there should be a way to do documents on the website and have password protection.
    - President Cisco advised this could be done.

- CMCP will be in Glynn County 7/12/27 – 7/16/27; this will be added to the website and later to Facebook.

- Discussed email lists.
  - Alicia Rucker-Wright has 198 emails on her list.
  - Problem with email lists is who is responsible for letting the association know if someone left and who took their place.
  - Discussed having regional representatives keep up with agencies in their area.
    - Dylan has already worked on his area.
    - Idea of having each region having a group of emails.
    - President Cisco requested each regional board member establish that group for their region.

- Westmoreland w/Covington 911 – mentioned there is a Valor Station in Augusta that is specifically for public safety, which offers up to 5 weeks for officer-involved shootings. They are struggling with funding.
  - Laycee Silas agreed that this is an excellent place.
  - President Cisco request Westmoreland send him the information on this place; she advised she will, as well as send information for Andy Carrier, who retired from GSP and started peer support in Georgia for GSP.

- Discussion on the need for peer support for 911. Wants this association to support mental health needs.
    - Discussed Forsyth has a badge program for the staff of fire and enforcement and want EMS.
        - Rebecca Camantigue advised contacting her if their system is needed; they will go out to other agencies.
        - Also, they have Merle, their therapy dog.
    - Discussed adding questions to survey or sending out email for question about peer support; there was nothing on the survey about mental health/peer support.

Actions

- President Cisco brought up the need to make a repayment to Forsyth County for the establishment of the Corporation fee of $110.
    - Treasurer Vogt made a motion to approve the payment.
    - President Cisco seconded the motion.

Next Meeting

- Will wait until first of 2027 to schedule next meeting.
- Looking at having in either North East or North West region.

Adjournment

- Kara made a motion for adjournment of meeting.
- NW Representative Bonebrake seconded the adjournment.
- Adjournment of meeting at 11:01 a.m.