

9-1-1 Center Supervisor Program

September 28th - 30th, 2026 |
8:30AM-5:00PM daily

Course Overview

This course will give new supervisors the skills they need to succeed in their positions. It will give experienced supervisors updated, refreshed skills that will further their careers.

Using a combination of lecture and practical exercises, students will learn the supervisor's role in HR, tools to get organized, how to effectively make the transition from line-level to supervisor, how to build and lead a team, supervisor-specific communications, conflict resolution, performance evaluations, stress management techniques, and many other skills, and tips for their toolbox.



Location

Fayette County 911
110 Volunteer Way
Fayetteville, GA 30215

Contact

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Pricing

NENA Members | \$460
Non-Members | \$615

Additional Details



Register online
nena.org/educationcalendar